RHEL Linux Support Engineer (all gender)

Böblingen

Reference Number: REF21372P

#weareALTEN - the home of forward thinkers

We are the designers of today for the world of tomorrow.

As one of the world's leading engineering service providers, we at ALTEN are committed to positively shaping the future of our partners, the careers of our employees and the challenges facing our society and environment.

Nearly 60,000 employees in 30 countries are already working on innovative solutions in various engineering and IT sectors such as aerospace, renewable energy, medical technology, railway technology and automotive.

Make it happen

YOU…

- provide 2nd and 3rd level support for Linux-based R&D and customer workstation environments
- troubleshoot and resolve complex issues related to RHEL, hardware, virtualization, networking and software installations
- analyze and drive resolution of customer and internal escalation cases ("Yellow Flag" investigations)
- support software releases, platform updates and integration activities
- work closely with R&D, platform and infrastructure teams to identify root causes and implement sustainable solutions
- maintain workstation configurations and ensure compliance with platform standards
- create and maintain technical documentation, knowledge base articles and troubleshooting guides
- contribute to automation initiatives that improve operational efficiency and user experience

Be our forward thinker

YOU…

- have successfully completed studies in Computer Science, Information Technology, Engineering or a comparable qualification
- have Experience supporting large-scale Linux workstation environments
- are familiar with ticketing systems and incident management processes
- have experience with configuration management and automation tools
- understand software development workflows and release processes
- possess strong hands-on experience with Red Hat Enterprise Linux (RHEL)
- have proven Linux troubleshooting and system administration skills
- have a good understanding of virtualization technologies and enterprise workstation environments
- Experience with Bash, Python, or similar scripting languages
- Solid networking knowledge including TCP/IP, DNS, DHCP and security fundamentals
- communicate professionally in English; German language skills are considered an advantage

We value diversity and therefore welcome all applications - regardless of gender, nationality, ethnic and social origin, religion/belief, disability, age and sexual orientation and identity.

Severely disabled persons will be given preferential consideration if they are equally qualified.

Apply now using our online application form.

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- **Work life balance -** flexible working hours and mobile working possible
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- **Enjoy biking –** always on tour with bike leasing
- **Green Mobility –** with us you can travel at a reduced rate

…in addition we offer a permanent employment contract, corporate benefits and team eve

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Your contact person

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